



# HOLANI CONSULTANTS PRIVATE LTD.

“Creating Possibilities, Creating Value.”

## INVESTOR GRIEVANCES REDRESSAL

### (STOCK BROKING DIVISION)

Data for month ending October 31, 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL		NIL
3	Stock Exchanges	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL		NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>		<b>NIL</b>

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	October-2023	NIL	NIL	NIL	NIL
2	September-2023	NIL	NIL	NIL	NIL
3	August-2023	NIL	NIL	NIL	NIL
4	July-2023	NIL	NIL	NIL	NIL
5	June -2023	NIL	NIL	NIL	NIL
6	May -2023	NIL	NIL	NIL	NIL
7	April -2023	NIL	NIL	NIL	NIL
8	March -2023	NIL	NIL	NIL	NIL
9	February- 2023	NIL	NIL	NIL	NIL
10	January-2023	NIL	NIL	NIL	NIL
11	December-2022	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints

SN	Year	Carried forward From previous year	Received during the year	Resolved During the year	Pending at the end of the year
1	2021-22	-	-	-	-
2	2022-23	-	-	-	-
	<b>Grand Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

